

PRODUCT NON CONFORMANCE FORM INTERNATIONAL



- 1) Please complete this form in full for each item you wish to raise a non conformance against. Then send this form to **RMA@excel-networking.com**
- 2) Please send this form back with all tests results available

A Member of Technical support will reply to your form on the same day as they may wish to conduct further troubleshooting or ask for the form to be completed in more detail.

If items need collecting an RMA number will be allocated in order to process the return.

The item you return will then be tested against the fault listed below. If there is no fault found an admin charge of €150.00 will be charged to cover collection and testing of the item and the item will be returned to the sender with the test results.

Account Number		Customer Contact		Invoice/Order Number	
Part Number		Customer Contact Number		Serial Number	
Fault Description <i>Please give a description of the fault below (Use more sheets if required)</i>					

Collection Date of RMA (needs to be at least 2 working days from submission)

Contact Name		Delivery Address (If different)		RMA Number (Excel use only)
Contact Number				
Collection Address				